

JORGENSEN  
**LIVE**  
SUPPORT

# JORGENSEN LIVE SUPPORT

Qualified remote service

**CALL US 24/7 – SIMPLE, EFFICIENT AND PROFITABLE**

- Online remote support
- Augmented Reality guidance
- Highly skilled personnel at your service
- Minimize downtime and ensure production consistency



Don't hesitate to call us – skilled personnel is ready to support you

## LIVE SUPPORT PHILOSOPHY

### WE ARE CLOSER THAN YOU THINK

Our support team is ready to solve any specific problem you may encounter. By guidance via phone or remote access to your system, we will ensure that operation is re-established.

### SUPPORTING TOOLS

- 24/7 phone support
- Augmented reality
- Remote program access
- Reporting, analysis and professional feedback

### BENEFITS

- Swift response time
- Constant availability
- Expert guidance
- Continuous system monitoring




Augmented reality and remote support



## LIVE SUPPORT IN PRACTICE

### CONSTANT RUNNING OPERATION

Jorgensen specialists are ready to help you reduce downtime.

 **Call for more information: +45 63 13 22 11**

### REMOTE SUPPORT FOR

- Troubleshooting
- Unexpected errors
- Challenging production stops
- And much more...

### SUPPORT PROCEDURE

- Line or equipment problem identified
- Call Jorgensen to receive support
- PLC supporter guides you via remote access
- Operation re-established



Your challenge is our core competence



# WORLD WIDE SERVICE SOLUTIONS

Reliable. Available. Persistent. Intelligent.



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