



JORGENSEN
AFTER SALES
SERVICE

JORGENSEN SERVICE SOLUTIONS

After sales is an important part of our business to optimize our customers' equipment

OUR APPROACH

1. Service availability

Prompt service every day, all year round

2. Service reliability

Accurate and dependable service

3. Service persistency

"We refuse to give up until the problem has been solved"

4. Service mindedness

Fair, competent and co-operative approach



SERVICE

- Service installation
- On-site project support
- Optimization/performance agreement
- Troubleshooting
- Remote support



MAINTENANCE

- Preventive maintenance
- Scheduled maintenance
- On-site review
- Service agreement
- Maintenance support



SPARE PARTS

- Original spare parts
- Product life cycle spare parts support
- World wide delivery
- Skilled technical support
- Option: spare parts maintenance



TRAINING

- On-site training for machine operators
- On-site training for maintenance operators
- Specified product training course
- Training course at Jorgensen
- Class room training



JORGENSEN AFTER SALES TEAM

We are all dedicated to providing the best possible service



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WORLD WIDE SERVICE SOLUTIONS



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